

Dear Just Tumblin' Families,

Beginning September 1, 2024, we'll be making changes to how we offer private lessons. The gym will continue to supply the space for private lessons to be offered by our instructors and coaches, but we'll be changing our payment process along with the hours that privates will be offered. Instructors and coaches may offer lessons during the following times:

### **PRIVATE LESSON HOURS**

## Monday – Thursday

2:00 – 5:00pm – (last private ending at 5:00pm, not beginning at 5:00pm)

7:00 – 9:30pm – (last private ending at 9:30pm, not beginning at 9:30pm)

# **Friday**

2:00 – 8:30pm – (last private ending at 8:30pm, not beginning at 8:30pm)

## Saturday

10:00 – 5:00pm – (last private ending at 5:00pm, not beginning at 5:00pm)

## Sunday

GYM CLOSED – (No private lessons are to be offered unless we have teams scheduled for practices, then coaches may do lessons around their team practice times.)

All privates will continue to be booked online through our current online system. https://justtumblin.com/private-lessons/

When booking a lesson, you will be charged a booking/rental fee of **\$15** plus a service fee for use of the gym during the private lesson. These fees will be paid directly to the gym. When your child arrives at his/her private lesson, you will then pay your private lesson fee DIRECTLY to the INSTRUCTOR/COACH with whom you are doing the private lesson. Please see below for cost breakdown of private lessons.

## TUMBLING - JUMP - STRETCHING - CONDITIONING - DANCE - CHEER

**Private Lesson Fee** of \$45 will be broken up as follows:

- \$15 booking/rental rate plus service fee for use of the gym paid to Just Tumblin' by the client at the time of the booking online.
- \$30 per half hour paid to the instructor at the time of the lesson.
- Class Instructors and Team Coaches are not to charge more than the \$30 per half hour.
- Just Tumblin' is not responsible for any monies owed for the \$30 private lesson, if refund is necessary.
- The Class Instructor or Team Coach can take Cash, Check, Zelle, Venmo, etc. Please plan on bringing cash to the first private lesson and then discuss future payment options with your instructor/coach. Also, please DO NOT pay in ADVANCE for multiple lessons. Athletes will not be allowed to participate in the private without payment.

### STUNT

**Private Lesson Fee** of \$60 will be broken up as follows:

- \$15 booking/rental rate plus service fee for use of the gym paid to Just Tumblin' by the client at the time of the booking online.
- \$45 per half hour paid to the instructor(s) at the time of the lesson.
- Class Instructor(s) and Team Coaches are not to charge more than the \$45 per half hour.
- Just Tumblin' is not responsible for any monies owed for the \$45 private lesson, if refund is necessary.
- The Class Instructor(s) or Team Coaches can take Cash, Check, Zelle, Venmo, etc. Please plan on bringing cash to the first private lesson and then discuss future payment options with your instructor/coach. Also, please DO NOT pay in ADVANCE for multiple lessons. Athletes will not be allowed to participate in the private without payment.

#### **PRIVATE LESSON CANCELLATION & REFUND GUIDELINES**

- Canceling a lesson must be done at least 48 hours before the lesson to receive a credit of the booking/rental fee back into your athlete's account, not back on to your credit card.
- When canceling a lesson less than 48 hours before the lesson, you will not receive credit of the booking/rental fee, and you will be responsible for paying the instructors/coaches for the missed lesson.
- Instructors/Coaches are responsible for collecting outstanding payments for lessons that are not cancelled at least 48 hours before the lesson. Athletes will not be allowed to sign up for future privates if a balance is owed.

### PRIVATE LESSON CREDIT CARD FEE

 A service fee in addition to the rental fee will also be charged at the time of booking to help offset credit card fees.

#### **PRIVATE LESSON GUIDELINES**

- Instructors are not allowed to offer private lessons outside the Just Tumblin' facility/gym. (Example: client's homes, other facilities, etc. This is a liability to both the gym and to the Class Instructor or Team Coach.)
- The opening of September lessons will be ready **August 31st** for booking (Instructors will open up their available slots at this time)
- Just Tumblin' will email clients to let them know of the updated private lesson guidelines.